We care about the quality of home health care.

How does your local home health agency compare?

Find this information and much more at www.medicare.gov.

	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
California State Average		60%	35%	37%
Addus H C	Clyde	73%	46%	44%
Affiliated Home Calls	Alameda	61%	32%	42%
Asian American Home Care	Oakland	65%	33%	40%
At Home Health Care	Redwood City	51%	37%	33%
Bay Area Care Team	San Francisco	66%	50%	38%
Crossroads Home Care & Hospice	San Francisco	63%	37%	34%
Health at Home	San Francisco	56%	30%	38%
Heartland Home Health Care And	Concord	63%	37%	37%
Incare Home Health Services SF	San Francisco	70%	52%	53%
John Muir Home Health Care	Concord	63%	36%	42%
Kaiser Coord HHA	Novato	59%	33%	32%
Kaiser Hosp HH	San Francisco	58%	31%	36%
Kaiser Hosp HHA Martinez	Martinez	64%	36%	40%
Kaiser Hosp HHA Oakland	Oakland	59%	32%	36%
Kaiser Hospital HHA - Hayward	Union City	57%	37%	27%
Marin H C	San Rafael	61%	35%	38%
New Haven Home Health	Daly City	58%	34%	29%
Nightingale Nrsg	San Leandro	56%	30%	33%
Pacific H C	Oakland	68%	42%	43%
Professional H C Associates	Fremont	63%	38%	37%
Professional HC at Home	San Pablo	59%	30%	36%
Rehab at Home	San Mateo	67%	34%	44%
Rossmoor Home Health Agency	Walnut Creek	70%	56%	31%
Self Help H C and Hspce	San Francisco	49%	36%	35%
Staff Builders Burlingame	Burlingame	56%	36%	38%
Staffing H C	South San Francisco	52%	33%	39%
Sunplus Home Health	San Leandro	58%	38%	36%
Sunshine Home Health Care	Pleasanton	59%	33%	37%
Sutter Visiting Nurse Associat	San Mateo	55%	33%	35%
Sutter Visiting Nurse Association and Hospice	Emeryville	55%	34%	32%
Tender Loving Care	Fremont	60%	36%	32%
UCSF Home Health Care	San Francisco	56%	28%	37%
Visiting Nrss and Hspce of SF	San Francisco	60%	42%	38%
West Bay Home Hith & Comm Ser	Daly City	62%	33%	36%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at www.medicare.gov on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

More information?

CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at www.medicare.gov on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and CMRI (California's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of California to improve the quality of care for home health care patients.



1-800-MEDICARE www.medicare.gov
Helping you help yourself.